

NPCC Cybercrime Cyber Performance and Delivery Board

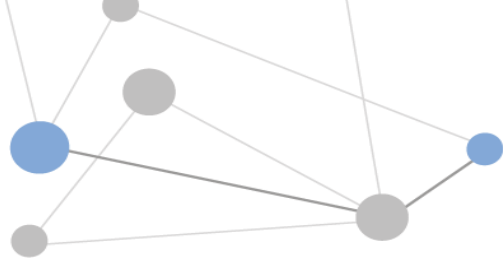
T/DCI Jez Banks

23 July 2024



National Cybercrime
Programme



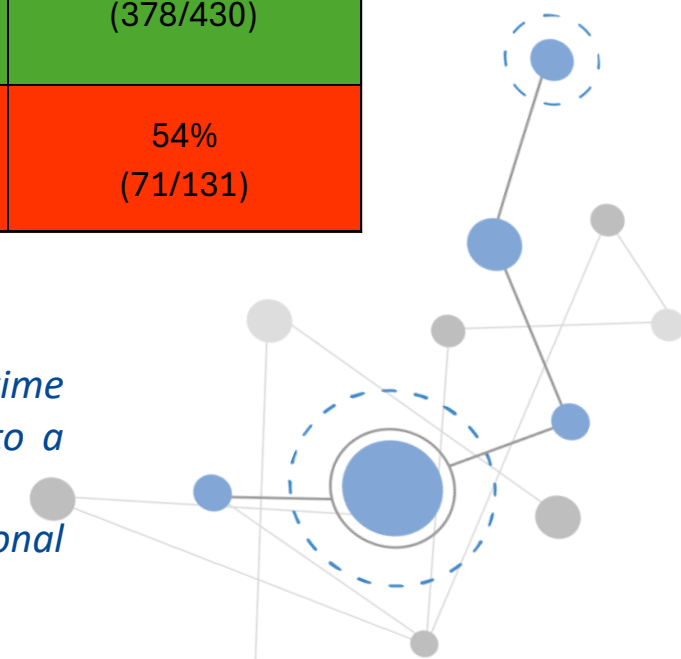


Q1 24-25

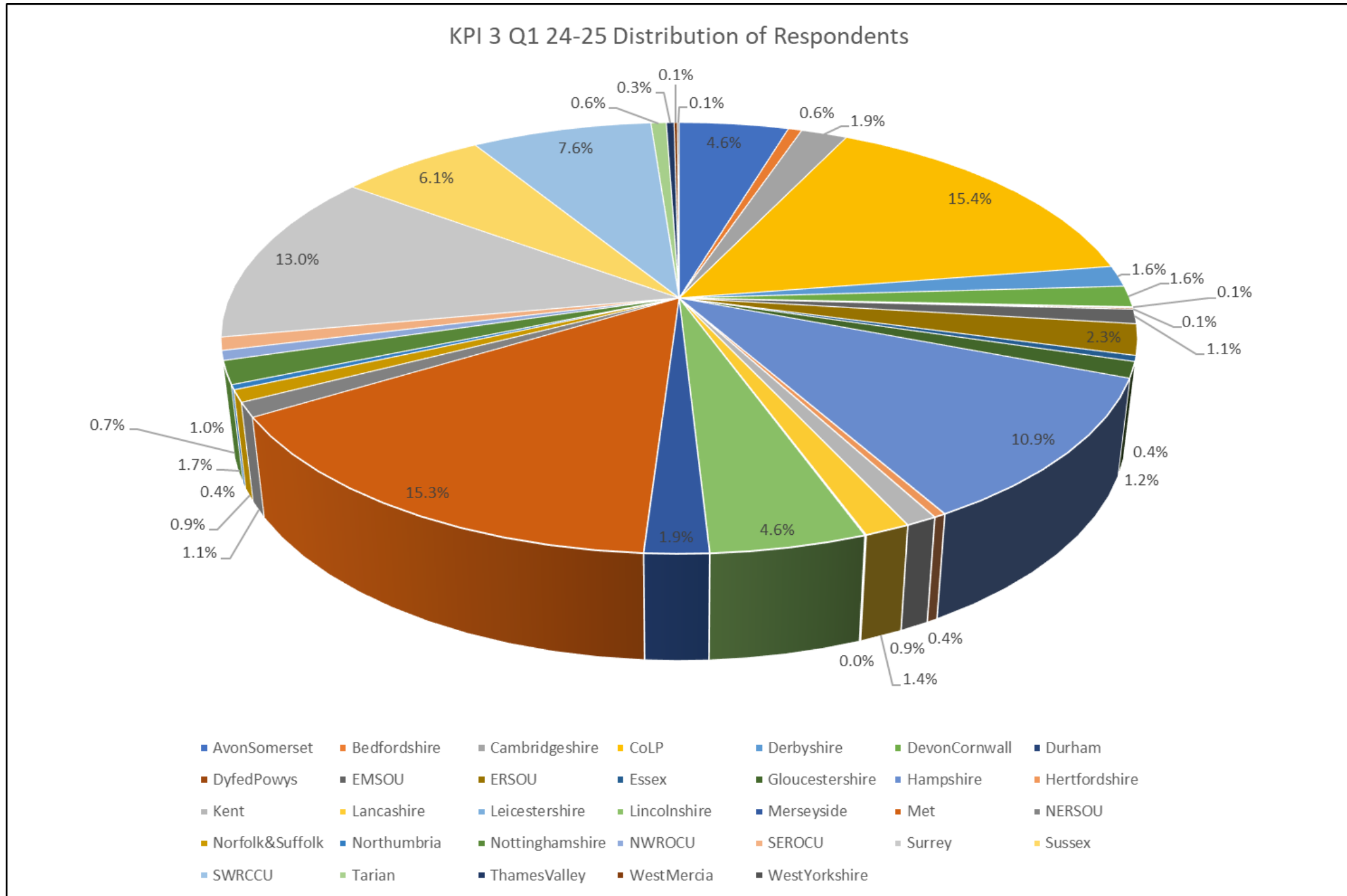
KPI's 1-5 - National Performance

| | | | |
|--|--------------------|------------------|--------------------|
| KPI 1 FCCU - 100% of Pursue cases disseminated to Force Cybercrime Units by NFIB will be investigated RCCU - 100% of TICAT referrals to Regional Cybercrime Units will be accepted. | 100% (770/769) | 98% (43/44) | N/A |
| KPI 2 100% of victims received Protect Advice (face to face, call or email) to prevent them from becoming repeat victims. | 99% (3963/4015) | 99% (126/127) | 99% (4089/4142) |
| KPI 3 75% of organisations and the public who receive Protect advice intend to change their behaviours as a result or have already done so. | 92% (2189/2378) | 90% (358/400) | 92% (2547/2778) |
| KPI 4 75% of organisations who have received Prepare advice intend to develop or review incident response plans and test them, or have already done so. | 87% (216/248) | 90% (161/181) | 88% (378/430) |
| KPI 5 100% of referrals to Cyber Prevent will receive a CORA Triage Assessment | 55% (22/40) | 55% (49/89) | 54% (71/131) |

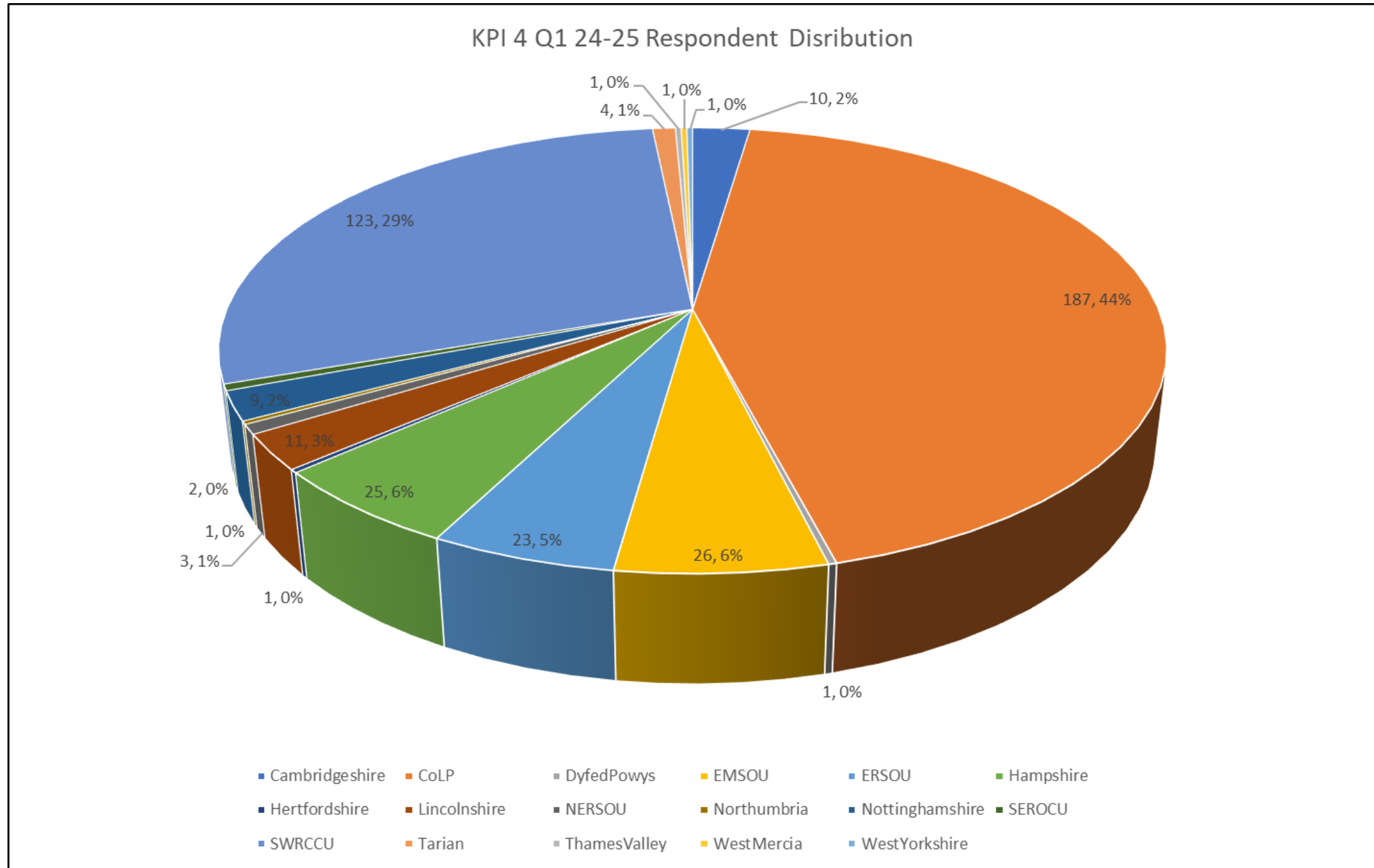
Q1 24-25 is the first quarter that use of CORA is being measured (KPI 5) . There is a time lag between identifying an individual and conducting a CORA triage, this leads to a lower return which should be resolved in the following quarter. Discussions with Regional Coordinators are taking place to ensure KPI 5 meets regional variances in Prevent operational practices.



KPI 3 Q1 24-25 - National Performance



KPI 4 Q1 24-25 - National Performance





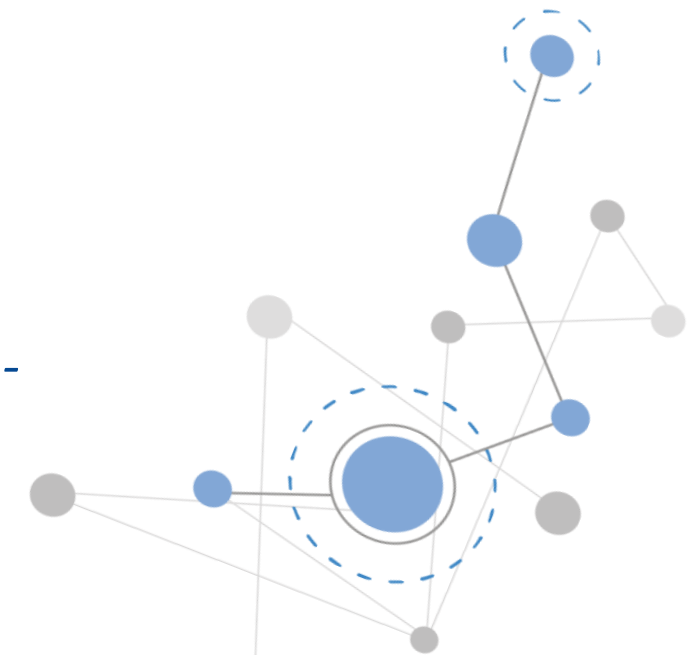
KPI 5 Q1 24-25 - Regional Performance

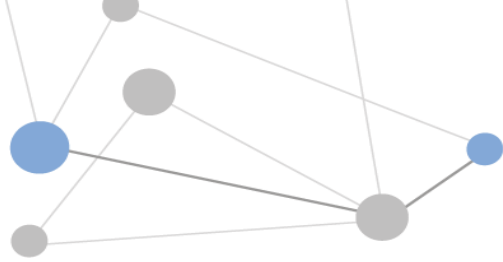
| | MPS | SEROCU | SWROCU | ERSOU | EMSOU | WMROCU | TARIAN | YHROCU | NWROCU | NEROCU | Total |
|---|-----|--------|--------|-------|-------|--------|--------|--------|--------|--------|-------|
| Total number of Cyber Prevent referrals in the month (Apr) | 1 | 2 | 0 | 0 | 2 | 6 | 2 | 2 | 9 | 4 | 28 |
| Total number of Cyber Prevent referrals in the month (May) | 2 | 6 | 3 | 4 | 1 | 2 | 0 | 1 | 2 | 3 | 24 |
| Total number of Cyber Prevent referrals in the month (June) | 1 | 5 | 6 | 1 | 3 | 3 | 0 | 1 | 5 | 2 | 27 |

| Financial Year | Candidates Accepted | % Increase from Prior Year |
|----------------|---------------------|----------------------------|
| 2020-21 | 131 | n/a |
| 2021-22 | 140 | 7% |
| 2022-23 | 148 | 6% |
| 2023-24 | 183 | 24% |
| Q1 2024-25* | 79 | |

Q1 24-24 Prevent acceptances are at 42% of the total for 2023-24, demonstrating a strong start to the current performance year.

Taken from NCCU Prevent figures





Q1 24-25

National Pursue Performance

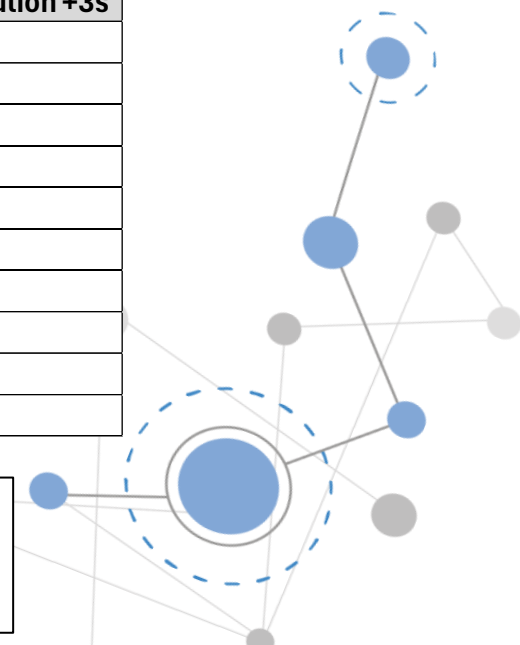
| Q1 | Number of caution +3 and number of subjects arrested | Number of Community Resolutions, Outcome 21, or Outcome 22 | Number of subjects cautioned | Number of subjects charged | Number of subjects convicted |
|----------------|--|--|------------------------------|----------------------------|------------------------------|
| FCCU CMA 23-24 | 35 | 9 | 10 | 6 | 15 |
| FCCU CMA 24-25 | 64 | 14 | 4 | 11 | 5 |
| | | | | | |
| ROCU CMA 23-24 | 20 | 2 | 14 | 10 | 1 |
| ROCU CMA 24-25 | 13 | 0 | 0 | 7 | 7 |
| | | | | | |
| Total 23-24 | 55 | 11 | 24 | 16 | 16 |
| Total 24-25 | 77 | 14 | 4 | 18 | 12 |

| RCCU/FCCU | Number of arrests/caution +3s |
|---------------------------|-------------------------------|
| Greater Manchester Police | 7 |
| Hampshire Constabulary | 8 |
| London ROCU | 5 |
| SEROCU | 4 |
| Surrey/Sussex Police | 8 |
| Thames Valley Police | 4 |
| West Mercia Police | 9 |
| West Midlands Police | 5 |

| Region | Number of arrests/caution +3s |
|----------------|-------------------------------|
| East Midlands | 5 |
| Eastern | 4 |
| London | 8 |
| North East | 1 |
| North West | 14 |
| South East | 24 |
| South Wales | 3 |
| South West | 2 |
| West Midlands | 14 |
| Yorks & Humber | 2 |

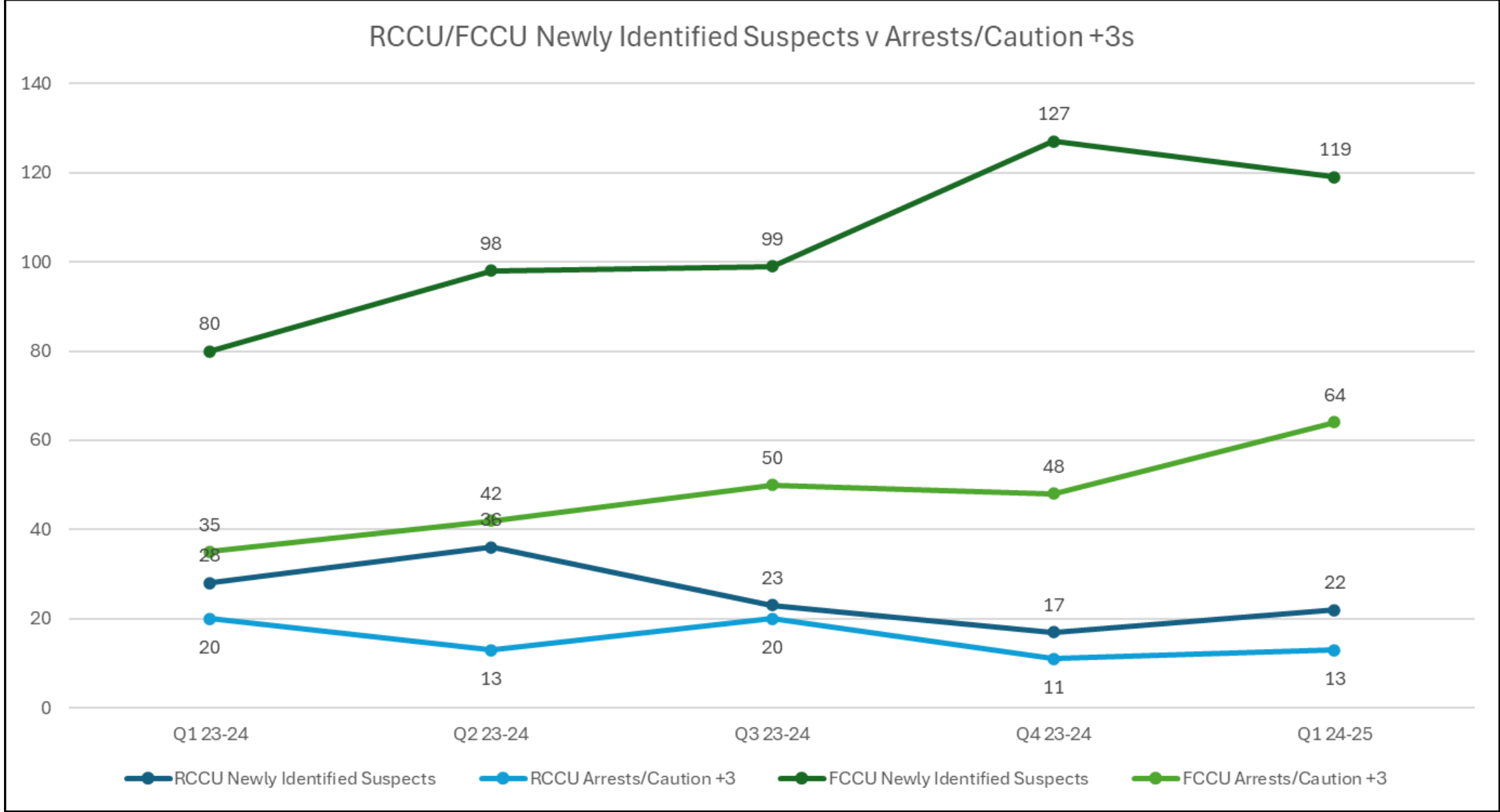
Q1 24-25 has seen a significant rise in the number of FCCU arrest/caution+3s when set against Q1 23-24.

South East region, which is trialling Option 3, accounts for 31% of the overall network arrest/caution+3 activity.



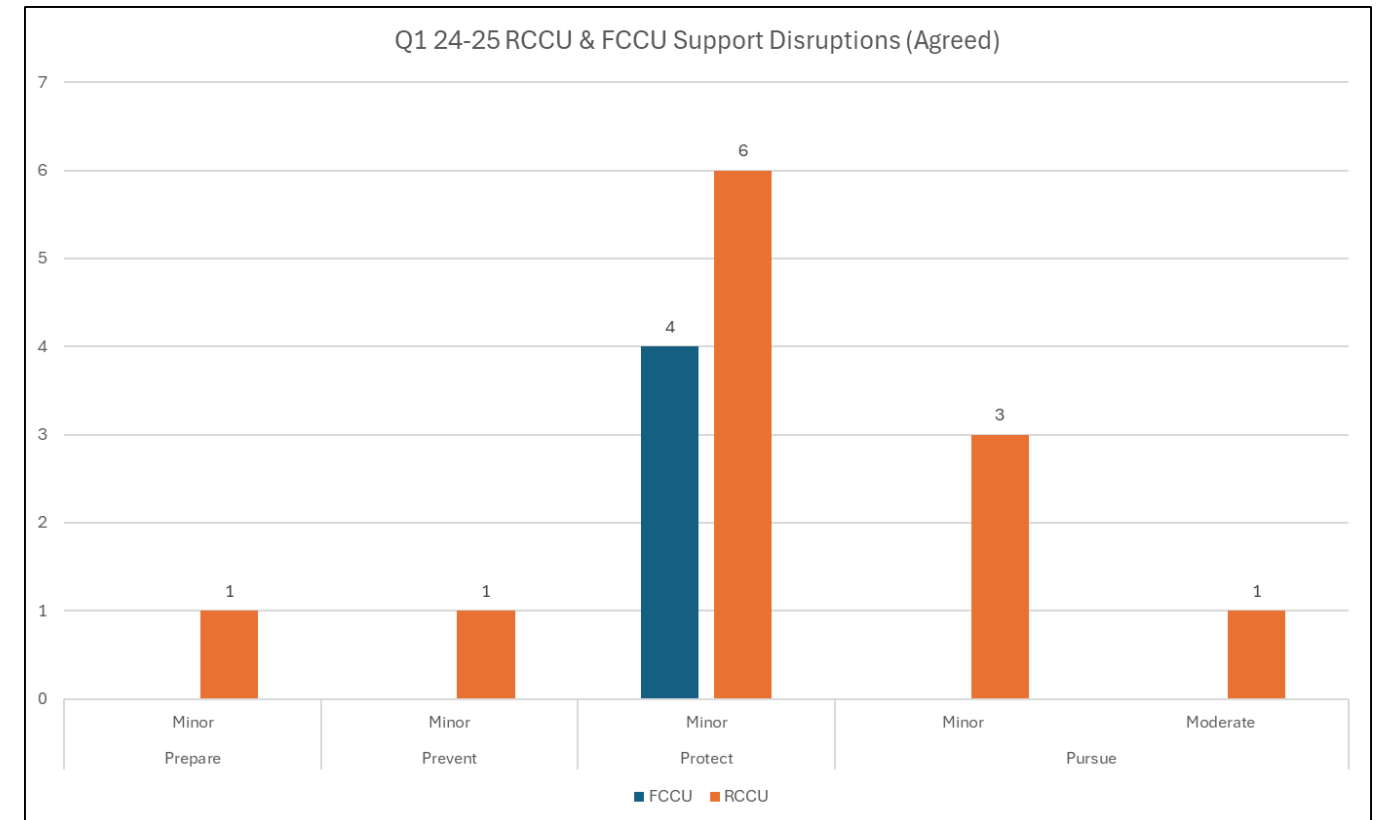
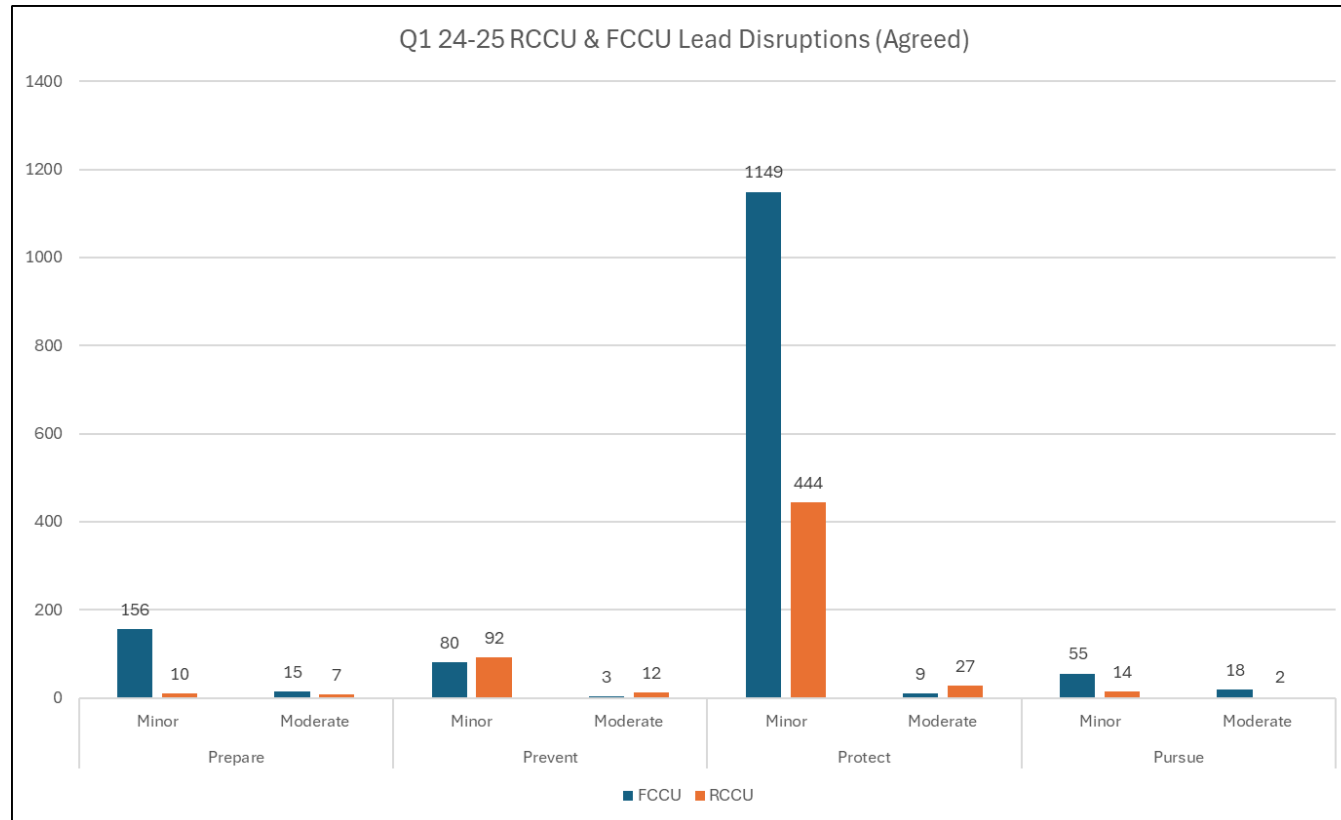
Q1 24-25

National Pursue Performance



The graph demonstrates the correlation between newly identified suspects and arrest/caution+3s in the subsequent quarter. If the trend continues there should be a small decrease in FCCU activity and a small rise in RCCU activity in Q2 24-25. This would maintain the strong start to Pursue performance in 24-25.

Q1 24-25 RCCU & FCCU Disruptions



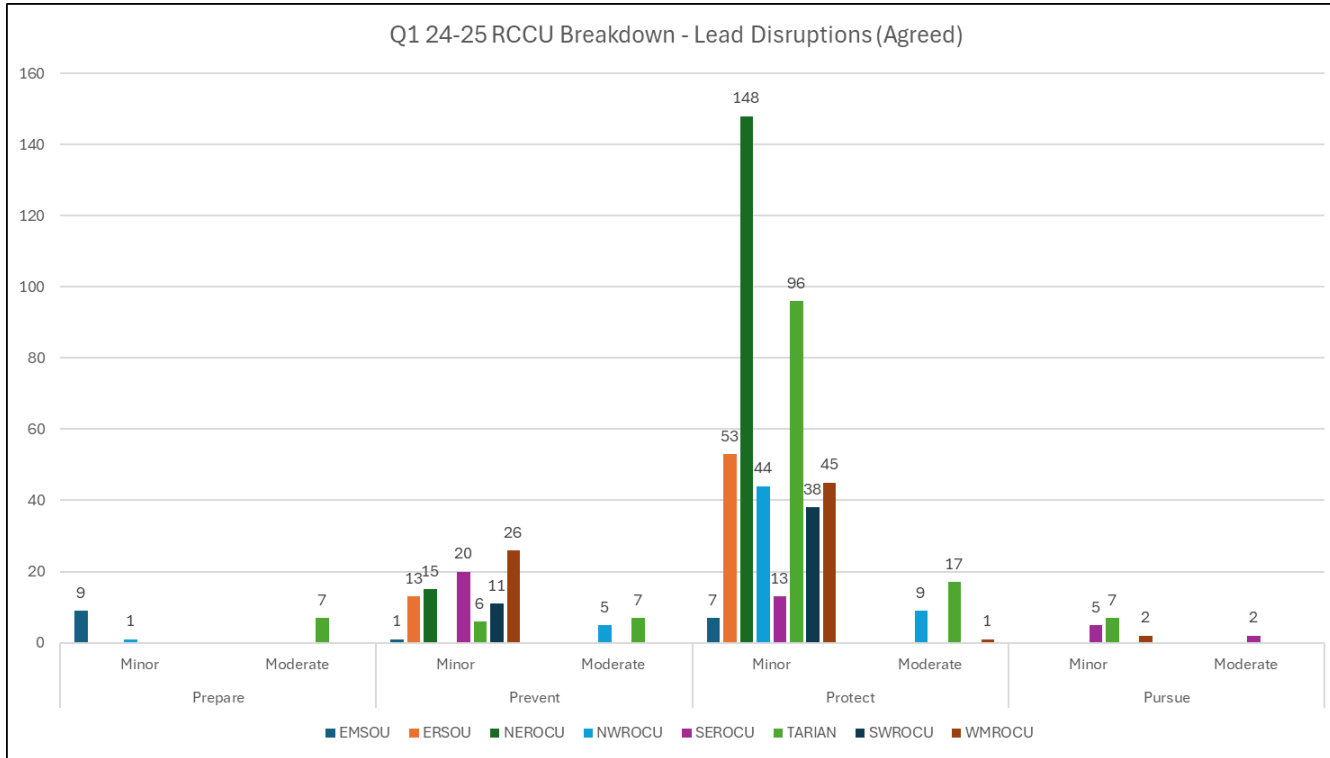
| Q1 Lead Disruptions | Prepare | | Prevent | | Protect | | | Pursue | |
|---------------------|---------|----------|---------|----------|---------|----------|-------|--------|----------|
| | Minor | Moderate | Minor | Moderate | Minor | Moderate | Major | Minor | Moderate |
| Total Lead Q1 23-24 | 50 | | 234 | 7 | 1174 | 27 | 1 | 40 | 20 |
| Total Lead Q1 24-25 | 166 | 22 | 172 | 15 | 1593 | 36 | | 69 | 20 |

Q1 24-25 disruptions are now evaluated across the 4Ps, whereas previously they were grouped as a whole in major, moderate and minor. As anticipated, the majority of disruption activity is within the Protect space. Overall, the number of recorded disruptions in Q1 24-25 exceeds those in Q1 23-24. The increased returns are likely a result of increased activity but also improved reporting following the completion of the national AMPIS roll out to Forces.

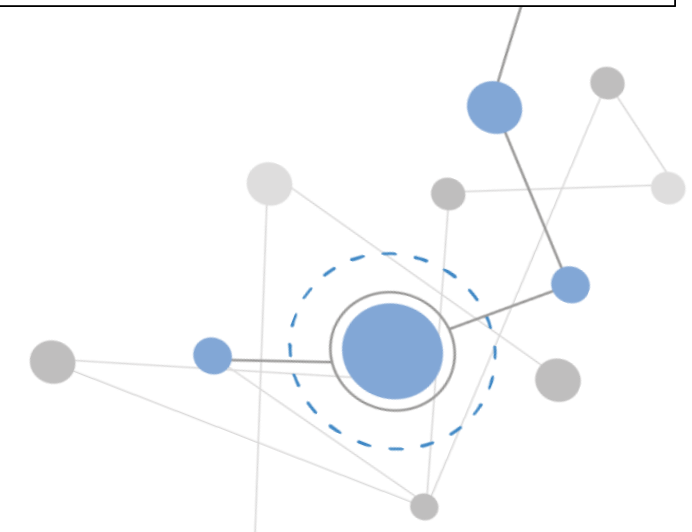
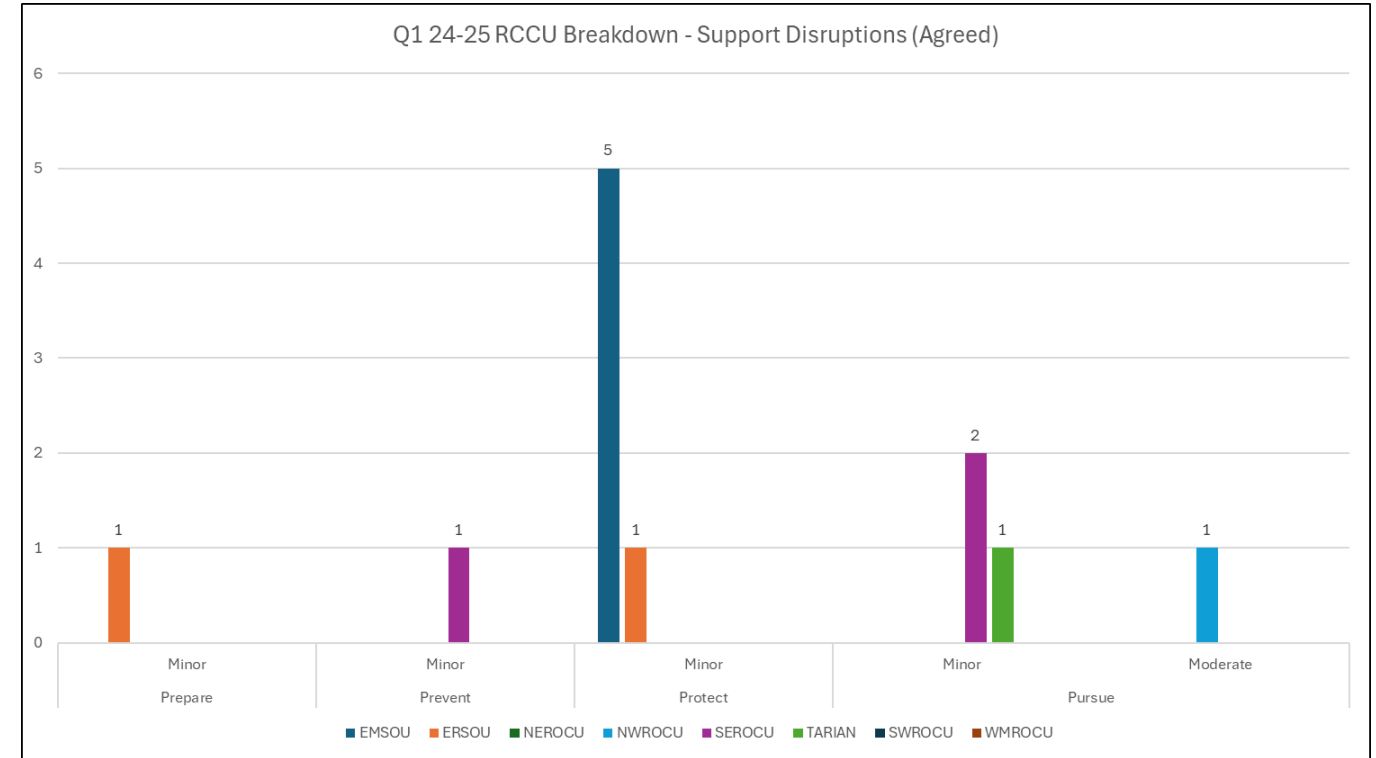


Q1 24-25 RCCU Disruption Breakdown

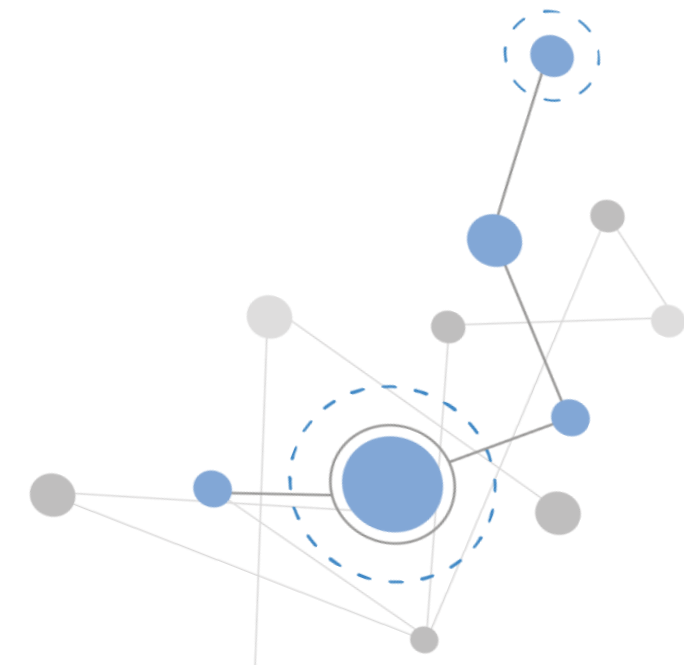
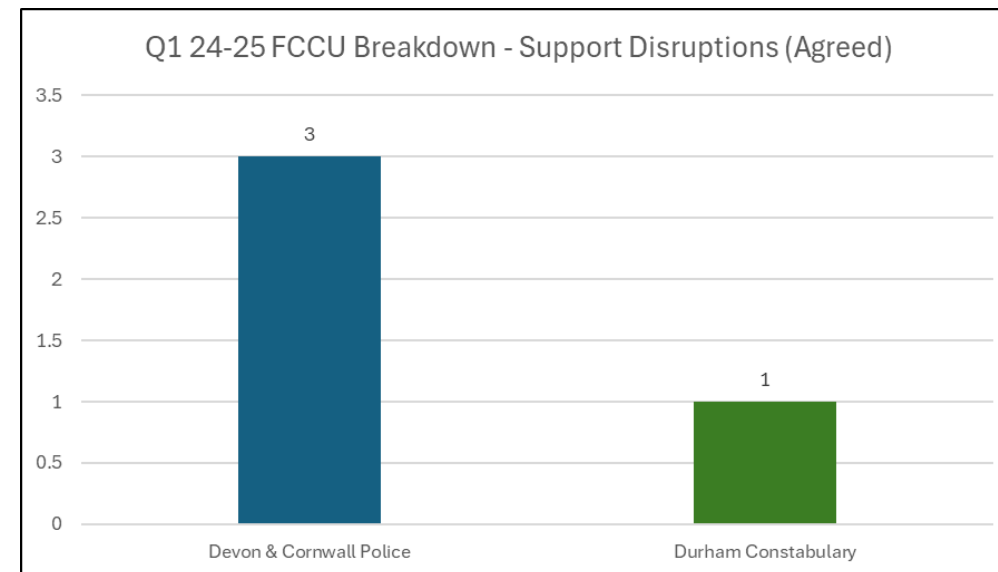
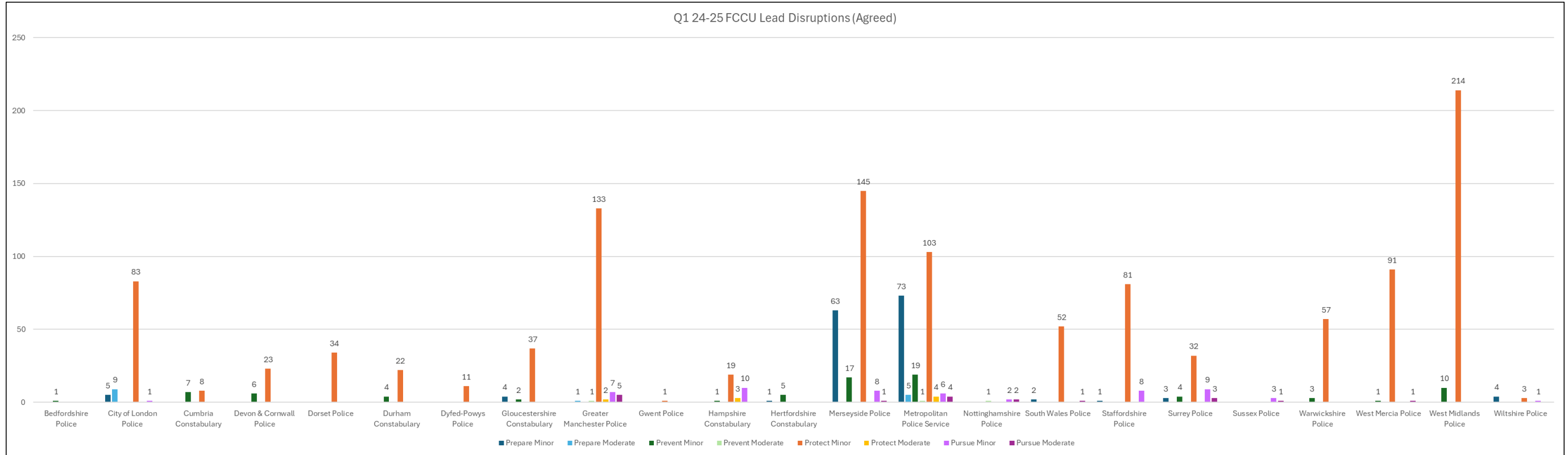
Q1 24-25 RCCU Breakdown - Lead Disruptions (Agreed)



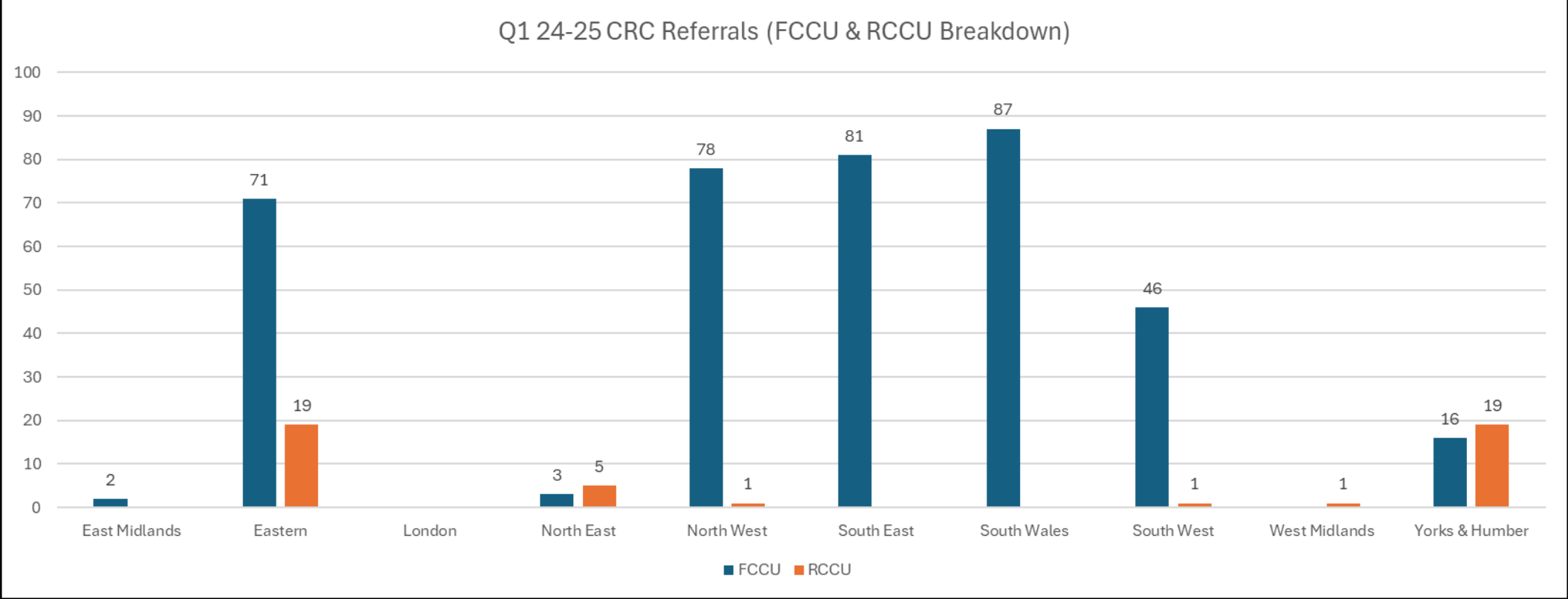
Q1 24-25 RCCU Breakdown - Support Disruptions (Agreed)



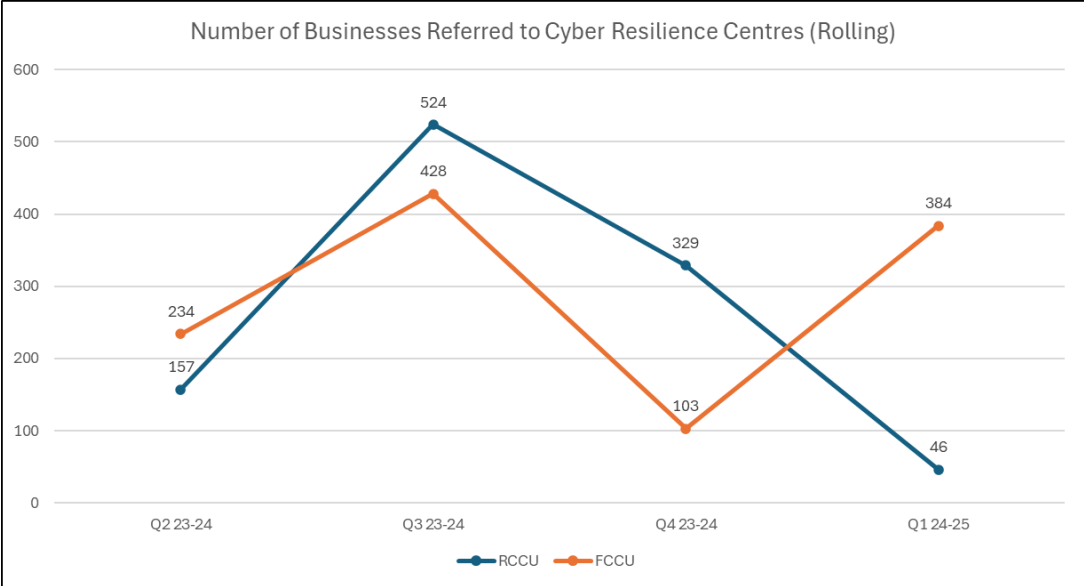
Q1 24-25 FCCU Disruption Breakdown



Q1 24-25 CRC Referrals

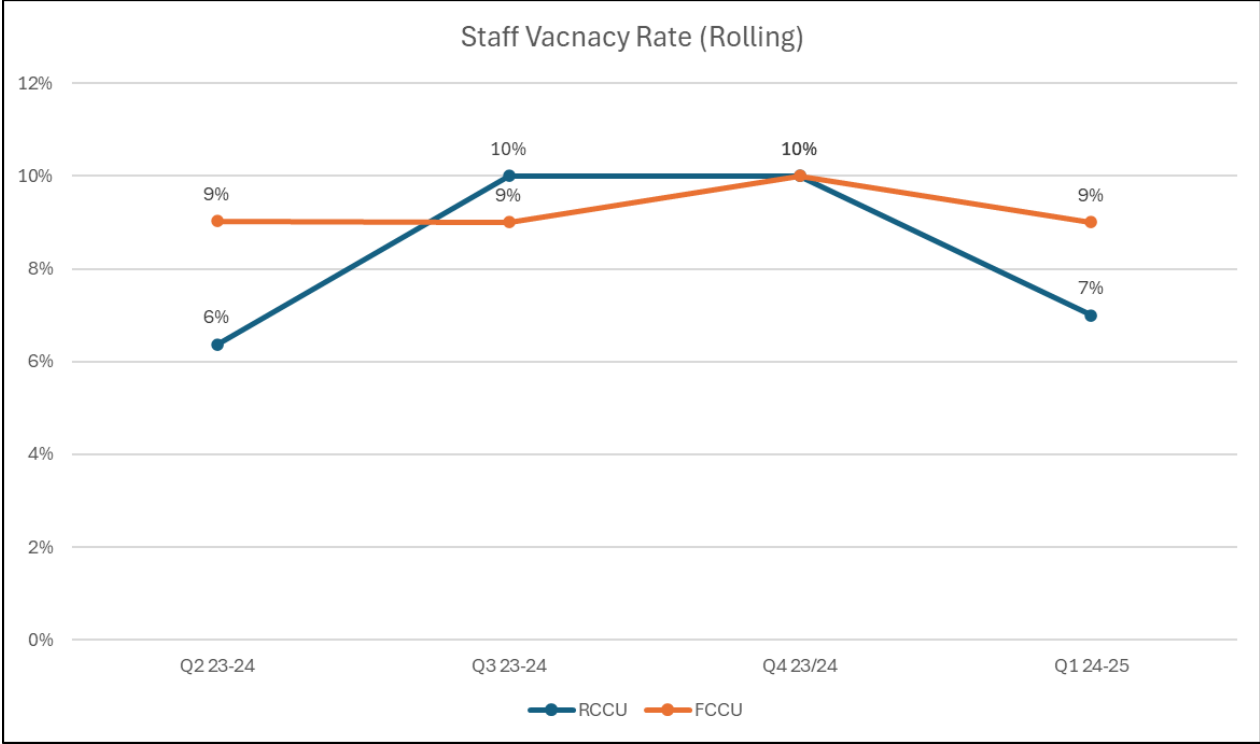


| Region | to Cyber Resilience Centres by the CCU |
|----------------|--|
| East Midlands | 2 |
| Eastern | 90 |
| London | 0 |
| North East | 8 |
| North West | 79 |
| South East | 81 |
| South Wales | 87 |
| South West | 47 |
| West Midlands | 1 |
| Yorks & Humber | 35 |

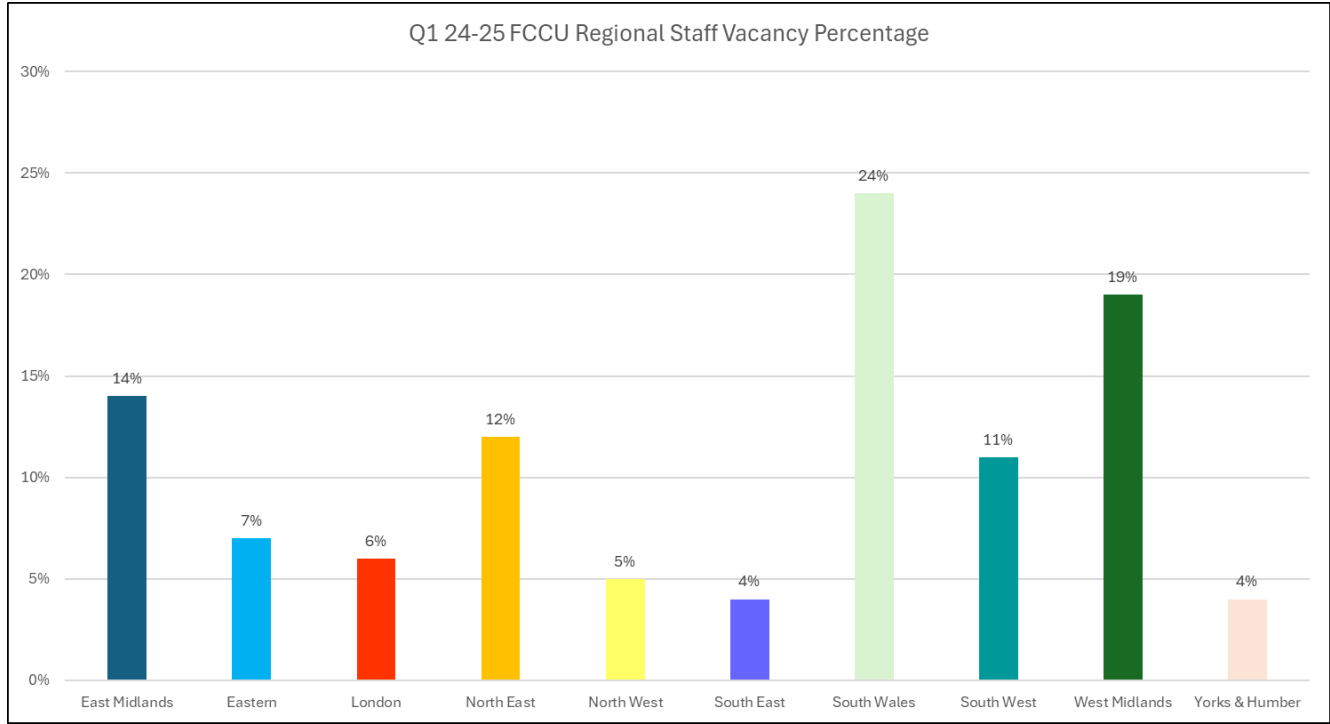
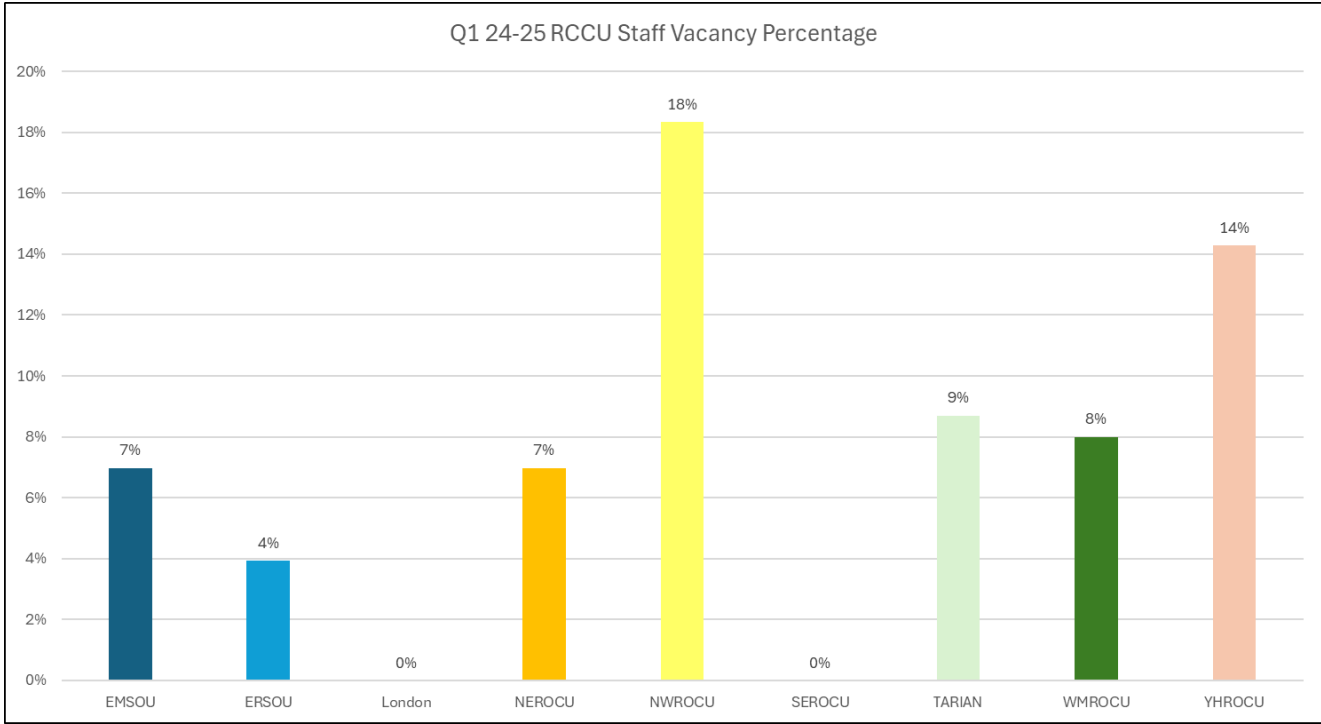




Q1 24-25 Staff Vacancy Rate



| Returned Staff Numbers | |
|------------------------|-----|
| FCCU Resources | 289 |
| RCCU Resources | 135 |



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